
Website Terms and Conditions

Dignity Rose Therapeutic Pathway Ltd

Last updated: September 2026

1. About these terms

These terms and conditions govern your use of the Dignity Rose Therapeutic Pathway website.

By using this website, you agree to these terms. If you do not agree with them, you should stop using the website.

In these terms, “Dignity Rose”, “we”, “us” and “our” refer to **Dignity Rose Therapeutic Pathway Ltd**.

These terms relate to use of our website only. They do not constitute a placement agreement, commissioning agreement or contract for the provision of alternative provision services.

2. About Dignity Rose

Dignity Rose Therapeutic Pathway Ltd provides therapeutic alternative provision for young people aged 11–16.

Information provided on this website is intended to give schools, local authorities, parents, carers, professionals and other visitors general information about Dignity Rose, our approach and the services we provide.

Information on the website does not constitute an offer of a placement or confirmation that a young person is suitable for our provision.

All referrals and placements are considered individually and are subject to our referral, assessment and commissioning arrangements.

3. Using our website

You may use this website for lawful purposes. You must not use the website:

- in any way that breaches applicable law or regulation;
- fraudulently or maliciously;
- to introduce viruses, malware or other harmful material;
- to attempt to gain unauthorised access to the website, its server or associated systems;
- to interfere with the operation or security of the website; or
- in a way that infringes the rights of Dignity Rose or another person or organisation.

4. Information on this website

We take reasonable care to ensure that information published on our website is accurate and up to date.

However, information may change from time to time, including information concerning our provision, availability, programmes, referral arrangements and operating procedures.

Website information is provided for general information and should not be relied upon as a substitute for information contained within an individual referral, placement or service agreement.

If you require confirmation about a particular service or placement, please contact Dignity Rose directly.

5. Referrals and placements

Submitting an enquiry or referral through this website does not guarantee a placement.

A placement will only commence once the necessary assessment, safeguarding and commissioning arrangements have been completed and the relevant parties have agreed the placement.

The terms applicable to commissioned services, including fees, attendance arrangements, responsibilities, reviews and ending a placement, will be contained in the relevant service or placement documentation.

Where there is any inconsistency between information on this website and an executed service or placement agreement, the terms of the relevant agreement will apply to that placement.

6. Safeguarding

Dignity Rose is committed to safeguarding and promoting the welfare of children and young people.

Information about our safeguarding arrangements may be made available through this website and directly to commissioners and referring organisations.

The website should **not** be used to report an emergency or an immediate safeguarding concern.

Where a child or young person is in immediate danger, appropriate emergency or safeguarding services should be contacted without delay.

7. Intellectual property

Unless otherwise stated, the content of this website, including text, graphics, branding, logos, photographs, documents and other materials, belongs to Dignity Rose Therapeutic Pathway Ltd or is used with appropriate permission.

You may view, download or print information from the website for legitimate personal, professional, referral or commissioning purposes.

You must not reproduce, modify, distribute, sell or commercially exploit our website content or branding without our prior written permission, except where permitted by law.

The **Dignity Rose Therapeutic Pathway name and branding** must not be used in a way that suggests an association with, approval by or endorsement from Dignity Rose where none exists.

8. Links to other websites

Our website may contain links to websites operated by other organisations.

These links are provided for information or convenience. We do not control third-party websites and are not responsible for their content, availability, security or privacy practices.

The inclusion of a link does not necessarily mean that Dignity Rose endorses the organisation, website or its content.

You should review the terms and privacy information of any third-party website you visit.

9. Availability of the website

We aim to keep our website available and functioning properly but cannot guarantee that it will always be available or free from errors.

We may update, suspend, withdraw or change any part of the website where reasonably necessary.

We are not responsible for temporary unavailability caused by maintenance, technical problems or circumstances outside our reasonable control.

10. Limitation of liability

Nothing in these terms excludes or limits liability where it would be unlawful to do so, including liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation.

To the extent permitted by law, Dignity Rose is not responsible for loss or damage arising solely from reliance on general information published on this website where more specific professional, referral or contractual information should reasonably have been obtained.

Nothing in these website terms limits any responsibility or liability that Dignity Rose has under a separate service, placement or commissioning agreement.

11. Privacy and personal information

We process personal information in accordance with applicable data protection law.

Information about how we collect, use, store and share personal information, together with information about individuals' data protection rights, is provided in our **Privacy Notice**.

If you submit information about a young person through an enquiry or referral process, you should ensure that you have an appropriate basis and authority to provide that information.

12. Cookies

Our website may use cookies and similar technologies.

Information about the technologies we use, their purposes and how you can manage your preferences is provided through our cookie information and consent controls.

Where consent is required, non-essential cookies or similar technologies will not be enabled until the appropriate consent has been obtained.

13. Changes to these terms

We may update these terms from time to time to reflect changes to our website, services, business arrangements or applicable law and guidance.

The latest version will be published on this website and the "Last updated" date will be amended accordingly.

We recommend checking this page periodically.

14. Governing law

These website terms are governed by the laws of **England and Wales**.

The courts of England and Wales will have jurisdiction in relation to disputes arising from the use of this website, subject to any rights that cannot lawfully be excluded or restricted.

15. Contact us

If you have a question about these website terms or information published on the website, please contact:

Dignity Rose Therapeutic Pathway Ltd

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Warlies Park House

Waltham Abbey

Essex

EN9 3SL

Email: info@dignityrose.co.uk